TANZANIA COMMISSION FOR UNIVERSITIES



REVISED ROLLING STRATEGIC PLAN

2020/21 - 2025/26

July, 2023

TABLE OF CONTENTS

FOREWOR	D	ix
EXECUTIV	E SUMMARY	xi
CHAPTER	ONE	1
INTRODUC	CTION	1
1.1	Background of The Tanzania Commission for Universities	1
1.2	Establishment	1
1.3	Mandates and core functions	1
1.4	Regulatory Function	2
1.5	Advisory Function	2
1.6	Supportive Function	2
1.7	An Overview of Revised TCU Strategic Plan	5
1.8	Rationale for the Revised TCU Strategic Plan for 2020/21 – 2025/2026	5
1.9	Methodology and Approach	6
1.10	Layout of the Strategic Plan	6
CHAPTER	TWO	8
SITUATIO	NAL ANALYSIS	8
2.1	Introduction	8
2.2	Appraisal of TCU Internal Environment	8
	2.2.1. Human Resources Capacity and Core Competencies	8
	2.2.2. Financial Capacity	9
	2.2.3. Infrastructure and Facilities	10
	2.2.4. Governance and Leadership	11
	2.2.5. ICT Adoption and Implementation	11
2.3	Appraisal of the External Environment	12
	2.3.1 Political conditions	12
	2.3.2 Economic conditions	12
	2.3.3 Socio-cultural environment	13

	2.3.4 Technological environment	14
	2.3.5 Legal and Regulatory Framework	14
	2.3.6 Demographic environment	16
2.4	Performance Review of the 2015/16-2019/20 Rolling Strategic Plan	16
2.5	Analysis of the Strengths, Areas for Improvement, Opportunitiand Challenges	
	2.5.1 Strengths	19
	2.5.2 Areas for Improvements	19
	2.5.3 Opportunities	20
	2.5.4 Challenges	20
2.6	Stakeholders Analysis	21
2.7	Critical Issues from the Situational Analysis	23
	2.7.1 Development of the assets and other infrastructures	23
	2.7.2 Income collection from internal sources	23
	2.7.3 Low compliance of universities to submit required data on higher education	23
	2.7.4 Strengthen capacity building initiatives and programmes	24
	2.7.5 Improvement of Quality Assurance mechanisms in universities	24
CHAPTER	THREE	25
VISION, M	ISSION, CORE VALUES,AND KEY RESULTS AREAS	25
3.1	Introduction	25
3.2	Vision	25
3.3	Mission	25
3.4	Motto	25
3.5	Core Values	25
3.6	Key Results Areas	26

CHAP	TER I	FOUR	29
STRA	TEGIO	PLAN IMPLEMENTATION MATRIX	29
	4.1	KRA 1: Interventions against HIV/AIDS and Non-Communicable Diseases (NCDs) Enhanced	
	4.2	KRA 2: Implementation of Anti-Corruption strategies Enhanced	30
	4.3	KRA 3: Quality Assurance Management Systems Improved	31
	4.4	KRA 4: Equitable access and coordination of admission into Higher Education Institutions Improved	.36
	4.5	KRA 5: Governance and financial capability Enhanced	38
	4.6	KRA 6: Corporate image, linkages and university support systems Enhanced	.40
	4.7	KRA 7: Research and publication Promoted	43
	4.8	KRA 8: Data collection, management and dissemination Improved	43
	4.9	KRA 9: Staff development, welfare and working environment Improved	45
СНАР	TER F	FIVE	48
MONI	TORI	NG AND EVALUATION	48
	5.1	Monitoring	48
	5.2	Planned Reviews	65
	5.3	Terminal Evaluation	66
	5.4	Reporting Schedules	68
	Appe	ndix 1: Organisation Structure	70

LIST OF TABLES

Table 1: TCU Income for the past three years	9
Table 2: TCU Stakeholders and their expectations	.21
Table 3: Implementation Matrix for KRA 1	.29
Table 4: Implementation Matrix for KRA 2	.30
Table 5: Implementation matrix for KRA 3	.31
Table 6: Implementation Matrix for KRA 4	.36
Table 7: Implementation Matrix for KRA 5	.38
Table 8: Implementation Matrix for KRA 6	.40
Table 9: Implementation Matrix for KRA 7	.43
Table 10: Implementation Matrix for KRA 8	.43
Table 11: Implementation Matrix for KRA 9	.45
Table 12: Outcome Monitoring Plan	.49
Table 13: Review and Evaluation Schedule of the Plan	.65
Table 14: Terminal Evaluation Schedule of the Plan	.66
Table 15: Internal and External Reporting	.68

LIST OF ABBREVIATIONS AND ACRONYMS

AAU Association of African Universities

AIDS Acquired Immunodeficiency Syndrome

AfriQAN African Quality Assurance Network

CFR Certificate of Full Registration

CLE Council for Legal Education

CUE Commission for University Education

EAQAN East Africa Quality Assurance Network

e-GA e-Government Agency

ERB Engineers Registration Board

EQRB Architect and Quantity Surveyors Registration Board

FAAS Foreign Award Assessment System

FYDP III Five Year Development Plan III

HEAC Higher Education Accreditation Council

HEC Higher Education Council

HESLB Higher Education Students' Loan Board

HIV Human Immunodeficiency Virus

HEIs Higher Education Institutions

HLPC Health Laboratory Practitioners Council

ICT Information and Communication Technology

IUCEA Inter-Universities Council for East Africa

KRAs Key Results Areas

KPIs Key Performance Indicators

LAN Local Area Network

MAT Medical Association of Tanzania

MCT Medical Council of Tanganyika

MoEST Ministry of Education, Science, and Technology

NACTVET National Council for Technical and Vocational Education

Training

NECTA National Examinations Council of Tanzania

NCDs Non-Communicable Diseases

NCHE National Council for Higher Education

NOC No Objection Certificate

OSRAs Overseas Students Recruitment Agencies

PWD Peaple with Disabilities

PMS Programme Management System

QA Quality Assurance

RSP Rolling Strategic Plan

SAOC Strength, Areas of Improvement, Opportunity and Challenges

SAQA South African Qualifications Authority

SOs Strategic Objectives

STEM Science, Technology, Engineering, and Mathematics

TCU Tanzania Commission for Universities

TEA Tanzania Education Authority

TERNET Tanzania Education and Research Network

TTCL Tanzania Telecommunications Company Limited

TUQAF Tanzanian Universities Quality Assurance Forum

UIMS Universities Information Management System

UNESCO United Nations Educational, Scientific, and Cultural

Organization

ZHELB Zanzibar Higher Education Loans Board

FOREWORD



Timely planning is among the key determinants for organizations' success as it often allows effective utilisation of resources and systematic monitoring of the progress of implementing planned activities. In recognition of this fact, the Tanzania Commission for Universities (TCU) has developed its fourth five-year Rolling Strategic Plan (RSP) to be implemented from 2020/21 to

2024/25. However, following Mid- term review conducted in December 2022 it was decided that the Fourth RSP should be extended for one year to align with the National Five Year Development Plan (FYDP III) covering the period between 2021/2022 – 2025/2026.

As it was the case for the previous RSPs, the fourth RSP will guide the Commission in its pursuit to achieve her vision and mission. A number of output targets are expected to be achieved during the implementation of this RSP. Evidence from the evaluation of previous RSPs shows that the Commission has realised notable strides during the course of implementing the previous RSP. The notable achievements include improvement of quality assurance management systems, enhancing equitable access to higher education, coordination of students' admission, and improvement of ICT resources and higher education management information systems.

Implementation of the third RSP ended in June 2020 and paved the way for the development of the fourth five-year RSP (2020/2021 – 2024/2025). This Strategic Plan has been developed in a consultative manner and aims at addressing critical issues in line with the core functions of the Commission. In particular, thirteen (13) Strategic Objectives (SOs) are expected to be implemented starting from 1st July 2020 to 30th June 2025. The SOs and associated targets focus, among other things, on improving quality assurance management systems, enhancing equitable access to higher education, coordination of students' admission, as well as improvement of ICT resources and higher education management information systems. Similarly, the SOs also focus on enhancing recognition of foreign awards, registration and accreditation of universities and their programmes. Attainment of the targets set in this RSP will strengthen the regulation of universities in Tanzania and ultimately foster a harmonised higher education system in the country in line with national development goals.

It is my hope that all strategic objectives and targets will be attained, elevating university education in the country to the next level and become an impetus to the realisation of the desired national socio-economic transformation.

I would like to extend my sincere gratitude to all those who have contributed to the preparation of this RSP including the TCU staff and Management team, and stakeholders of the higher education in Tanzania.

Prof. Charles Kihampa

Executive Secretary

EXECUTIVE SUMMARY

Introduction

The Tanzania Commission for Universities (TCU) was established in 2005 through the enactment of the Universities Act Cap.346 of the Laws of Tanzania. The Commission is mandated to perform various functions that are grouped into regulatory, supportive, and advisory roles.

To perform its designated functions consistently, the Commission has revised its fourth Strategic Plan for 2020/21 - 2025/26 to be implemented in the next three and half years. This revised plan has been prepared following the evaluation made on the implementation of the first half (July 2020 – December 2022) of the fourth RSP. The revised plan has accommodated emerging issues and strategies that informed adjustments of Key Results Areas (KRAs), SOs, strategies and targets. In this revised plan, one KRA has been refined, a new SO has been added while one SO has been completed. Similarly, 18 targets have been revised, 16 added and 9 completed. Similarly, one target will be implemented as an activity and one has been overtaken by events.

Strategic direction

The strategic direction of TCU is encapsulated into the vision and mission statements, as well as in the TCU motto.

Vision

To become a leading regional higher education regulatory agency supporting systematic growth and excellence of university education.

Mission

To promote accessible, equitable, harmonized and quality university education systems.

Motto

Universities for Prosperity.

Key Result Areas and Strategic Orientation

Through the implementation of this plan, the Commission aspires to achieve outcomes in the following nine (9) Key Result Areas (KRAs).

- (i) Interventions against HIV/AIDS and Non-Communicable Diseases (NCDs) enhanced.
- (ii) Implementation of Anti-corruption strategies enhanced.

- (iii) Quality Assurance Management systems improved.
- (iv) Equitable access and coordination of admission into Higher Education Institutions improved.
- (v) TCU's financial capability enhanced.
- (vi) Corporate image, linkages and University support systems enhanced.
- (vii) Research and publication promoted.
- (viii) Data collection, management, and dissemination improved.
- (ix) Staff development, welfare, and working environment improved.

To attain outcomes in the above KRAs, the plan has set thirteen (13) strategic objectives that will be achieved after implementing thirty (30) different strategies. Also, 75 targets have been set to operationalise strategic objectives. A set of strategic objectives and strategies for each KRA is as follows:

KRA 1: Interventions against HIV/AIDS and Non-Communicable Diseases (NCDs) enhanced

Strategic Objectives:

SO1: Prevention against the HIV/AIDS pandemic strengthened.

Strategy

- S1.1: Promote workplace preventive measures and services to combat HIV/AIDS.
- SO2: Support to Staff infected with HIV/AIDS strengthened.

Strategy

- S2.1: Provide support services to infected staff.
- SO3: Prevention against Non-Communicable Diseases strengthened.

Strategy

S3.1: Promote lifestyles and work behaviors that prevent Non-Communicable Diseases among staff.

KRA 2: Implementation of Anti-corruption strategies enhanced Strategic Objective:

SO4: Implementation of National Anti- Corruption Strategy and Good Governance enhanced

Strategies

- S4.1: Strengthen sensitisation programmes and measures of preventing and combating corruption and enhancing good Governance.
- S4.2: Strengthen the capacity of the integrity committee at the workplace

KRA 3: Quality Assurance Management systems improved Strategic Objective:

SO5: Quality Assurance management systems improved

Strategies

- S5.1: Accredit and re-accredit universities.
- S5.2: Accredit and re-accredit programmes.
- S5.3: Strengthen the quality of university operations and systems.
- S5.4: Standardise, recognise and equate awards offered within and outside Tanzania.
- S5.5: License and re-license Overseas Students Recruitment Agencies (OSRAs)

KRA 4: Equitable access and coordination of admission into Higher Education Institutions improved

Strategic Objective:

S06: Equitable access and coordination of admission into Higher Education Institutions enhanced.

Strategies

- S6.1: Increase students' access, including People with Disabilities (PWD), to Higher Education Institutions.
- S6.2: Create a mechanism for increasing female students and PWD enrolment in science-related programmes.
- S6.3: Strengthen the coordination of students admissions into Higher Education Institutions.

KRA 5: Governance and financial capability enhanced

Strategic Objectives:

SO7: Revenue generation to sustain institutional operations enhanced

Strategies

- S7.1: Institute an effective and efficient system of charging and collecting fees.
- S7.2: Increase revenue collections from internal sources.
- S7.3: Solicit external funding to meet the cost for TCU Strategic functions.

SO8: Internal controls, risk management and governance systems enhanced.

Strategy

- S8.1: Develop and implement Internal Controls and risk Management systems
- S8.2: Prepare Plans and Budget and coordinate M&E of RSP implementation
- S8.3: Coordinate legal services provision and review of legal instruments
- S8.4: Coordinate execution of statutory meetings

KRA 6: Corporate image, linkages and University support systems enhanced

Strategic Objectives:

SO9: Linkages with internal and external partners and University support systems enhanced.

Strategies

- S9.1: Establish new and enhance existing national, regional, and international collaborations and networks.
- S9.2: Strengthen university support through capacity building.
- S9.3: Increase public access to higher education information resources.
- SO10: Corporate image and visibility enhanced.

Strategy

S10.1: Strengthen TCU Communication mechanisms.

KRA 7: Research and publication promoted

Strategic Objective:

SO11: Research and Publication function promoted.

Strategy

S11.1: Strengthen research on higher education.

KRA 8: Data collection, management, and dissemination improved Strategic Objective:

SO12: Data collection, management, and dissemination mechanisms enhanced.

Strategies

- S12.1: Strengthen the capacity and mechanisms for data collection, management, and dissemination.
- S12.2: Update database for university staff, students and academic programmes.

KRA 9: Staff development, welfare, and working environment Improved Strategic Objective:

SO13: Staff development, welfare, and working environment improved.

Strategies

- S13.1: Improve the working environment and working facilities.
- S13.2: Enhance staff remuneration and motivation.
- S13.3: Improve Human Resource development programme.
- S13.4: Construction of permanent TCU office building.
- S13.5: Strengthening ICT infrastructure and security.
- S13.6: Strengthen implementation of ICT policy.

Monitoring and Evaluation of the plan

The last part of the plan provides a framework for monitoring the implementation of the planned activities and evaluating performance. Similarly, it provides the schedules for reviewing the plan and mechanisms for reporting the implementation progress.

CHAPTER ONE

INTRODUCTION

1.1 Background of The Tanzania Commission for Universities

This part presents background information of the Tanzania Commission for Universities (TCU) in terms of its establishment, mandate, and core functions, which are categorised into regulatory, advisory, and supportive functions.

1.2 Establishment

The Tanzania Commission for Universities is a body corporate established on 1st July 2005, under the Universities Act, Cap. 346 of the Laws of Tanzania with the mandate to recognise, approve, register and accredit Universities operating in Tanzania, and local or foreign University level programmes being offered by registered higher education institutions. It also coordinates the proper functioning of all universities in Tanzania so as to foster a harmonised higher education system in the country.

The Tanzania Commission for Universities succeeded the former Higher Education Accreditation Council (HEAC) that was established in 1995 under the Education Act, 1995 Cap. 523 of the Laws of Tanzania, with a legal mandate to regulate the establishment and subsequent accreditation of private university institutions in the country. Being limited only to private universities, such mandate was considered unfavourable for the promotion of a viable public-private partnership in higher education as stipulated in the National Higher Education Policy of 1999.

Therefore, such circumstances prompted the government to establish a harmonised higher education system in the country, which led to the establishment of the TCU. In order to ensure such a harmonious higher education system does not compromise institutional peculiarities and autonomy, each University is vested with the legal right to operate under its own charter.

1.3 Mandates and core functions

The mandates and core functions of the Commission are provided for under section 5(1) of the Universities Act, Cap. 346 of the Laws of Tanzania. These functions can be clustered into the following three major areas:

1.4 Regulatory Function

To conduct regular and impromptu periodic evaluation of universities, their systems, and programmes so as to regulate the quality assurance systems at new and established universities and in the process, institutions are registered and accredited to operate in Tanzania. Also, TCU validates programmes to ensure their credibility and evaluates for recognition university qualifications attained from local and foreign institutions for use in Tanzania.

1.5 Advisory Function

To advise the government and the general public on matters related to University education in Tanzania as well as international issues pertaining to higher education, including advice on programme and policy formulation and other best practices.

1.6 Supportive Function

To ensure the orderly conduct of university operations and management adherence to set standards and benchmarks, by providing support to universities in terms of coordinating the admission of students, offering training and other sensitisation interventions in key areas like quality assurance, university leadership and management, fundraising and resources mobilisation, entrepreneurial skills and gender mainstreaming.

In conducting its regulatory role, TCU registers universities operating in Tanzania, after satisfying itself that a respective university institution has met the set quality standards. Registration of a university entails two things: granting a certificate of provisional registration and a certificate of accreditation. The former grants an institution the mandate to offer academic programmes but not academic awards while the latter recognizes fully operational universities. TCU also accredit academic programmes of universities in Tanzania before an institution is allowed to offer them.

The specific functions of TCU, as provided in Section 5 (1) of the Universities Act, can be clustered as follows:

a) Accreditation and Quality Assurance

(i) Receive and consider applications from persons, companies, or organisations seeking to establish universities, or university programmes in the United Republic of Tanzania and make recommendations to the Minister;

- (ii) Set standards of quality, register and accredit all universities and university colleges;
- (iii) Visit and technically inspect university-level institutions and make appropriate recommendations thereon to the Government;
- (iv) Regulate and standardise promotion criteria, designations, and titles of academic and senior administrative staff in universities;
- (v) Oversee the implementation of the Universities Act Cap. 346 of the Laws of Tanzania, its Regulations, Policies, and Guidelines;
- (vi) Audit on a regular basis the quality assurance mechanisms of universities;
- (vii) Monitor the quality and relevance of university-level institutions and their programmes;
- (viii) Monitor and regulate the general management and performance of universities;
- (ix) Regulate, standardise, recognise and equate degrees, diplomas, and certificates conferred or awarded by foreign universities and local institutions;
- (x) Establish and maintain a qualifications framework for universities and to take part in establishing a national qualifications framework for Tanzania
- (xi) Receive, consider and approve universities' academic programmes;
- (xii) Oversee universities institutional resource bases for their academic programmes and related functions; and
- (xiii) Ensure the maintenance of standards of programmes and examinations in Universities.

b) Promotion of equitable access and coordination of admissions into higher education

- (i) Set minimum academic criteria for student admission into universities;
- (ii) Coordinate students' admissions into institutions of higher education;
- (iii) Regulate admission capacities of universities;
- (iv) Establish transfer procedures for university students who wish to

- be transferred from one university to another and from one programme to another;
- (v) Promote gender equality, balance and equity in the admission of students in Universities; and
- (vi) Set standard criteria for schemes for broadening of opportunities for persons in disadvantaged groups to secure admission to universities.

c) Promotion of linkages and University support systems

- (i) Promote cooperation and networking among universities within and outside the United Republic of Tanzania;
- (ii) Promote gender equality, balance and equity among universities; and
- (iii) Promote noble ideals of national unity and identity in universities.

d) Advisory services

- (i) Advise the government, through the Minister responsible for education, on any aspect or matter of university education;
- (ii) Advise the government, private sector and individuals on the establishment of university-level institutions;
- (iii) Consider and make recommendations to the Minister responsible for University Education regarding the upgrading or downgrading of the status of a university; and
- (iv) Offer expert advice and recommendations to the government on matters relating to university education, training, and research.

e) Dissemination of information on higher education

- (i) Collect, examine and publish information relating to university education and research;
- (ii) Create a database on higher education institutions for easy retrieval and use by the public; and
- (iii) Collect, examine, store in database or databank and publish information relating to higher education, research and consultancy; and
- (iv) Collect, examine, and analyse data related to student admissions and publish reports for stakeholders and the public.

1.7 An Overview of Revised TCU Strategic Plan

The revised TCU RSP provides the roadmap for the implementation of the TCU functions in the next three and a half years (January 2023 to June 2026). It presents TCU's strengths, areas for improvements, opportunities, and challenges based on the appraisal of the TCU's internal and external environments. Similarly, it communicates the TCU's strategic direction in terms of vision, mission, motto, core values, and KRAs. The revised plan has set out the following nine (9) KRAs to be attained during the revised plan period:

- (i) Interventions against HIV/AIDS and Non-Communicable Diseases (NCDs) enhanced.
- (ii) Implementation of Anti-corruption strategies enhanced.
- (iii) Quality Assurance Management systems improved.
- (iv) Equitable access and coordination of admission into Higher Education Institutions improved.
- (v) Governance and financial capability enhanced.
- (vi) Corporate image, linkages and University support systems Enhanced.
- (vii) Research and publication promoted.
- (viii) Data collection, management, and dissemination improved.
- (ix) Staff development, welfare, and working environment improved.

The revised plan presents thirteen (13) strategic objectives for different KRAs, and different strategies have been proposed to implement each strategic objective.

1.8 Rationale for the Revised TCU Strategic Plan for 2020/21 - 2025/2026

The Public Sector has been undergoing reforms to improve quality, efficiency, and transparency in service delivery. The reforms aim at improving accountability, transparency, and resource management for service delivery. In order to implement these reforms, TCU, like any other Public Institution, develops and carries out periodic reviews of its Strategic Plan, including redefining its strategic direction where necessary as a way of implementing these reforms. The Strategic Planning process enables the TCU to examine its operating environment, explore the factors and trends that affect the way it does business, attain its strategic vision and mission, identify strategic issues that must be addressed and find ways to address them.

By building on the achievements of the third TCU Strategic Plan (2015/16-2019/20) and the first half of the fourth RSP (2020/21-2024/25), this revised RSP charts the way forward of the Commission for the next three and a half years. The revised plan provides a framework of medium-term goals and outcomes to guide annual work plans and a means to optimise the use of resources. Nonetheless, this revised Plan is aligned to international and national frameworks including Sustainable Development Goals (SDGs), Tanzania Development vision (TDV - 2025), Five-year Development Plan III (2021/22 – 2025/26), National Training and Education Policy (2014), Medium Term Strategic Planning and Budgeting Manual (2008), and Rulling Party Manifesto (2020 -2025).

The Revised Rolling Strategic Plan (January, 2023 – June, 2026) is aligned with FYDP III to accommodate and responds to emerging issues and developments occurred in the Higher Education sub-sector, encourage systematic thinking, and stimulate quick responses to needs as they arise with the aim of guiding Universities in establishing new initiatives and priorities.

1.9 Methodology and Approach

In preparing this revised Rolling Strategic Plan (2020/21 to 2025/2026), TCU adopted a participatory approach that involved the TCU secretariat, key stakeholders and facilitator, who provided technical guidance during the review process. Using this approach, TCU secretariat and the key stakeholders articulated plans that addressed the key issues pertinent to the mandates of the Commission. In that regard, members of the TCU Secretariat and the stakeholders were instrumental in contributing ideas that have been used to revise this Plan. The revised strategic plan is expected to realistically guide the Commission towards the fulfillment of its vision and mission through the implementation of thirteen strategic objectives spelled out in the revised Strategic Plan.

This Strategic Plan will be implemented in a rolling approach. Thus, its implementation will be flexible to accommodate pertinent and critical issues that may emerge during the implementation of the plan . It is expected that TCU stakeholders and other interested parties will support the implementation of this revised Strategic Plan.

1.10 Layout of the Strategic Plan

The plan is structured into five chapters. The first chapter introduces and gives background to the TCU, an overview, and the rationale for developing the fourth strategic plan, highlighting the need for maintaining the quality of

university education in Tanzania. It also provides the adopted approach and methodology.

The second chapter presents situation analysis that entails an appraisal of TCU Internal environment in the aspects of human resources capacity and core competencies, financial capability, infrastructure, facilities and equipment as well as governance of TCU. Besides, it provides an appraisal of the external environment in aspects of socio-political and economic conditions, the technological and legal framework. It also provides the performance review of the third RSP as well as a SWOC and Stakeholders Analyses. In the end, the chapter elucidates critical issues that arose from the situation analysis.

The third chapter presents the strategic direction of TCU in terms of its Vision, Mission, core values, and Motto. In addition, it describes a set of Key Result Areas (KRAs) which the Commission will strive to attain during the implementation period of this plan.

The fourth chapter presents the implementation matrix covering strategic objectives for each KRA and their respective strategies, targets, and responsible Directorate(s)/Units for attaining each target.

The fifth and the last chapter presents a framework to guide the monitoring and evaluation of the Strategic Plan. It presents the review and evaluation schedules as well as the reporting arrangement of the implementation of the plan.

CHAPTER TWO

SITUATIONAL ANALYSIS

2.1 Introduction

This chapter presents a critical appraisal of the TCU's internal and external environment. The internal environment covers human resource capacity and core competencies, financial capacity, infrastructure and facilities, governance and leadership, and ICT adoption and implementation. The external environment is appraised in the aspect of the economy, political conditions, socio-cultural environment, technology, legal and regulatory framework, as well as demographic influences. In addition, it presents the SAOC and stakeholder analyses and a summary of critical issues from the situational analysis. The situational analysis was reviewed to accommodate the new developments emerged for the past two and half years.

2.2 Appraisal of TCU Internal Environment

The appraisal of TCU's internal environment helps the Commission to identify a set of its strengths and areas for improvement. Based on the identified strengths and areas of improvement, the Strategic Plan formulates strategic objectives and targets that guide TCU to attain its mission and realize its vision. A comprehensive appraisal of these elements is presented hereunder.

2.2.1 Human Resources Capacity and Core Competencies

The success and sustainability of TCU rely on an adequate number of qualified human resources. On January 2020, TCU had a total number of 50 employees working in different cadres. As of December 2022, TCU had a total of 58 employees. The additional employees have strengthened the human resource capacity of the Commission. TCU has planned to continue recruiting employees to undertake the functions of the Commission consistent with the organizational structure.

2.2.2 Financial Capacity

TCU obtains its income from three major sources, namely the Government Subvention, Development Partners (DPs) and internally generated funds. The internal source of funds includes annual subscription fees from universities, students' quality assurance fees, no objection certificate fee, foreign awards assessment fee, and fees from overseas education students' recruitment agencies. In recent years, there is no funds allocated from Government subvention for recurrent and development expenditure, except Personal Emoluments (PE). As a means of addressing this challenge, TCU has secured external funding from the World Bank for implementation of Higher Education for Economic Transformation (HEET) project worthy USD 5 million that covers five years from 2021/22 - 2025/26. The project funding will enhance the Commission's capacity to implement its functions including construction of office building, capacity building to TCU and Universities' staff, procurement of working facilities and improvement of ICT systems.

Table 1 presents a highlight of the Commission's financial outlook for the past three fiscal years. The trends show there is a slight improvement due to project funds received from the World Bank. TCU will continue to look for other possible sources of funds to supplement government budgets.

Table 1: TCU Income for the past three years

Financial Year	2019/20		2020/21		2021/22	
	Budgeted	Actual Receipt	Budgeted	Actual Receipt	Budgeted	Actual Receipt
Government Subvention (PE)	1,971,634,668	1,774,446,385	2,401,373,676	1,756,507,600	1,802,999,000	2,179,974,600
Government Subvention (OC + DEV)	0	0	0	0	0	0
Other sources	10,428,014,805	9,045,697,934	6,006,305,000	7,609,337,006	7,518,210,000	10,121,629,639
Total	12,399,649,473	10,820,144,319	8,407,678,676	9,365,844,606	9,321,209,000	12,301,604,239
Variation	(1,579,505,154)		958,165,930		2,980,395,239	

2.2.3 Infrastructure and Facilities

The Commission has moved its Head Office to the Dodoma Capital in a rented SUMA JKT building at Tambukareli Street. However, some TCU offices are still housed in Dar es Salaam at the Ministry of Education, Science, and Technology building. Both offices do not provide sufficient space to support operations of the Commission. This challenge is being addressed through construction of TCU's own office building in Dodoma Municipality, which is currently on progress. The new building will be located at Plot No. 56/4, Block E Kisasa B-Centre with a size of 1,950 square meters. TCU still owns plots in Dar es Salaam, Plot No. 59, Block 42 Ursino South Area with a size of 4,270 square meters. This plot has not been developed.

TCU also possess ICT infrastructures that support the functions of the Commission. These infrastructures include various security software, computer networks to all staff, power backup systems, three (03) online systems to support various TCU activities. There are other systems such as accounting and financial management packages, procurement management system, Payment Control Number Management Portal, Online Exhibitions Registration System and asset management system. Most of the Commission operations are automated and therefore make timely delivery of services to clients and customers.

In addition, TCU has established a Resource Centre which is instrumental for the dissemination of information to stakeholders. The established resource centre is in response to the expansion of universities demand for electronic information management resources. The Resource Centre has automated some of its activities and processes. Thus, the Resource Centre has a digital library (Open Access Catalogue) and digital repository that is accessible to TCU staff and other stakeholders. The resource centre is also in the process of developing the research repository that will be linked with research repositories of universities. In addition, TCU has also invested in facilities and equipment that facilitate its operations in both offices in Dar es Salaam and Dodoma.

2.2.4 Governance and Leadership

All matters pertaining to governance and management of the TCU are provided for in the Universities Act, Cap 346. The TCU leadership style is participatory, involving all key stakeholders. Most of the strategic decisions are reached in a participatory manner whereby staff meetings are used as a platform of soliciting inputs for implementing the Commission activities.

The strategic plan is being implemented within the existing organizational structure. The current organizational structure of TCU depicts that the Chairman of Commission is at the apex of the Commission structure. Administratively, TCU is headed by the Executive Secretary, who reports to the Commission. The Executive Secretary is assisted by Directors, Heads of sections, and staff from various Departments. All vacant superlative substantive positions have been filled, except the Head of Research and Planning section and Chief Accountant. The current TCU's organizational structure is adequate to guide the Commission's functions. However, it does not support the Commission's aspiration of establishing sub-offices in strategic locations.

2.2.5 ICT Adoption and Implementation

TCU has taken advantage of being connected to the National Fiber Optics and managed to establish a network linking universities in the country. Through this linkage, universities can share e-resources among themselves easily and access international e-resources. As per the requirement of the National ICT policy, TCU has developed its ICT Policy to operate its ICT infrastructure effectively. Furthermore, TCU has integrated its online systems with the systems of other key stakeholders, including all Universities, NACTVET, NECTA, HESLB, and ZHELB for better sharing of various data related to higher education. The Commission has continued to invest in technology for enhanced delivery of services to its stakeholders. This includes development of ICT Guidelines (ICT Security Policy and Procedures and ICT Master Plan), adoption of Government shared systems including e-mrejesho, e-office, PlanRep and connection of TCU network to the GovNet.

Universities Information Management System has also been integrated with the Government Electronic Service Bus (GovESB).

2.3 Appraisal of the External Environment

The appraisal of TCU's external environment helps to determine potential opportunities and challenges of the Commission. This RSP outlines the objectives and strategies through which the Commission will exploit potential opportunities and overcome its challenges. The key dimensions of TCU external environment are described as follows:-

2.3.1 Political conditions

Tanzania has enjoyed a stable political climate since the attainment of her independence 61 years ago. The political stability of a country is among the factors attributed to the growth of different sectors, including the education sub-sector. The existing political stability provides opportunities for stakeholders of the education sub sector, including TCU, to perform their functions successfully. Similarly, the government's emphasis and decisions on key matters of higher education in terms of expansion of education at all levels, introduction of fee free basic education, and increased financing of higher education offer opportunities for TCU to perform its functions effectively. The stable political conditions are among the reasons for the increase of registered university institutions from one (01) in 1961 to 48 by December 2022. It is assumed that the number will continue to increase under the current political condition.

This RSP assumes that the prevailing political conditions will continue to be favourable under the 6th phase Government to the operations of the Commission in particular, and the higher education sub-sector in general. Therefore, the attainment of the reviewed targets and objectives outlined in this plan relies on the political conditions that will prevail during the implementation period.

2.3.2 Economic conditions

The effectiveness of TCU to perform its functions is tied to the economic situation of the country. At the macro level, the sixth-phase government has continued to emphasize and control non-priority spending, a measure that has opened opportunities for increasing development spending in higher education.

At the micro-level, adequate circulation of money in the economy through increase in recurrent and development expenditure and purchasing power of sponsors and investors of education services has enabled students to pay for the cost of higher education and strengthen the ability of TCU to cover some operational costs from internally generated revenue.

This Plan assumes that the prevailing economic situations will be favourable during the implementation phase of the plan. Consequently, this plan assumes that TCU will continue to receive funds from the government through various projects, and students will afford the cost of higher education.

2.3.3 Socio-cultural environment

There is a growing awareness on the importance of education across the country. The Tanzanian societies recognise the critical role of higher education in ensuring sustainable socio-economic development. Tertiary education provides not only the high-level skills necessary for the labour market but also it is essential for training professionals who make decisions that have a big impact on communities and societies.

The social influences and emphasis of peer groups in societies on education matters have raised the demand for education services at all levels. Admission statistics into Higher Education Institutions show that there is an increase in demand for higher education from 65,064 students in 2015/2016 to 128,859 students by December, 2022. This trend indicates that there is a growing public demand for higher education in Tanzania. This plan is prepared under the assumption that socio-cultural influences will continue to create norms that emphasise the importance of education to the society. As of December, 2022, the there is indication that more universities will be registered due to the fact that local and foreign investors in university education have shown interest to invest and establish university institutions in Tanzania.

Besides, there is public outcry about the quality of higher education output in relation to labour market demand. To address this concern the Commission, has initiated intervention measures through stakeholders' engagement by reviewing the curricula that align with the labour market.

Similarly, the social environment in which TCU operates presents a variety of challenges to TCU and its staff. The prevalence of HIV/AIDS and non-communicable diseases is a social challenge that may affect the Commission to accomplish its Vision and realise its Mission successfully. HIV/AIDS and Non-Communicable Diseases (NCDs) are given high priority in the country and

considered National Agenda in all plans of the government and its institutions. Further, in 2020/21, the Commission like any other institutions and the World at large experienced the effect of COVID-19 pandemic where some operations were affected. In view of that, the TCU RSP has set specific KRA and strategic objective to help prevent its staff against HIV/AIDS and NCDs. As a result of the COVID-19 some institutions decided to offer programmes through online systems, hence, the Commission found it necessary to develop the Guidelines for Online and Blended Delivery Modes of Courses for University Institutions.

2.3.4 Technological environment

In the current era, technology has revolutionised the approaches of performing organisational activities. Players in the higher education subsector and TCU, in particular, cannot afford to lag behind in adopting appropriate technologies for delivering educational-related services. In this regard, the Commission has automated most of its operations in line with the government requirements/frameworks.

The advancement in technology offers both opportunities and challenges to TCU. The adoption of appropriate technological systems and facilities offers TCU an opportunity to improve efficiency and serve its customers better. In contrast, volatility and high cost of appropriate technology may be challenging to TCU. This plan assumes that TCU will continue to monitor changes in its technological environment and to invest in technological systems and facilities as a way of exploiting the opportunities and overcoming challenges associated with technology volatility and cost.

2.3.5 Legal and Regulatory Framework

The growth of the higher education sub-sector and performance of higher education players owes much to the existing legal and regulatory framework of the education sector. The performance of TCU functions is guided by a variety of policies, laws, regulations, and other regulatory mechanisms.

First, the education and training policy of 2014 is among the current policies relevant to TCU operations. The policy puts forward a number of policy statements geared towards improved quality education as well as increased access and equity to higher education. More specifically, the policy calls for review of the education and training system including the legal framework, the finalisation of the National Qualifications Framework (NQF), curriculum review, and diversification of admission pathways. It also calls for promotion of lifelong learning including identification, recognition and promotion of

special talents. The Policy is being reviewed to accommodate some current development in the education sector.

In addition, the policy advocates for the provision of adequate teaching and learning infrastructure and facilities at all levels of education. Furthermore, the policy calls for putting in place the system and guidelines for Open and Distance Learning (ODL), enhancement of the Management Information Systems at all levels of education, diversified sources of education funding, promotion and motivation for science and technology-related subjects, an increased number of qualified persons equipped with requisite skills to drive the economy for national development. Besides, the policy advocates for the development of the Public-Private Partnership (PPP) framework to guide the partnerships between the public and private sectors with respect to education and training.

Second, the National Higher Education Policy of 1999 is also relevant to guide the functions of the Commission. It addresses, among other things, the changing needs of higher education, resources, financing, and governance of higher education as well as provisions for cooperation among higher education institutions.

Third, the Universities Act, Cap 346 of the Laws of Tanzania, is the principal legislation providing TCU with the legal mandate to perform its functions. The Act mandates TCU to recognise, approve, register and accredit Universities operating in Tanzania, and local or foreign university-level programmes being offered by non-TCU registered higher education institutions. The Act also empowers TCU to monitor and regulate the proper functioning of all universities in Tanzania so as to foster a harmonised higher education system in the country. The Commission is reviewing the Act to accommodate new development to cope with higher education environment.

Besides, Vision 2025 is also instrumental in guiding the functioning of TCU. Vision 2025 envisages Tanzania to be "a nation with a high level of education at all levels; a nation which produces the quantity and quality of educated people who are equipped sufficiently with the requisite knowledge and skills to solve the society's problems, meet the challenges of development, and attain competitiveness at regional and global levels." This is an important developmental challenge, and TCU will contribute to its achievement by working closely with universities to ensure that the basic goals in the Vision 2025 are addressed.

The Commission will also consider other cross-cutting policies, regulations, guidelines and plans while implementing its functions. These include the Intellectual Property Rights Laws (The Copyright and Neighbouring Rights Act of 1999, Trade and Service Marks Act, Act No. 12 of 1986, and The Patent (Registration) Act, [Cap 217 R.E. 2002]), National Strategies for Poverty Reduction, and The Five Year National Development Plan II.

On the other hand, the Ministry of Education, Science, and Technology issues directives on various matters to streamline the activities of the Commission with other national and international agenda.

2.3.6 Demographic environment

The demographic environment offers growth opportunities for the education sub-sector in Tanzania. The population is growing annually, implying that the demand for education services at all levels will increase over time. The increase in population mirrors the increasing number of students enrolled in Higher Education Institutions.

Similarly, the statistics from the 2022 population census shows that more than 42.8% of the population is under 15 years old, while 53.4% falls in the age of between 15 and 64 years and 3.8% are above 64 years old. This age structure suggests that the proportion of the population demanding higher education is huge.

2.4 Performance Review of the 2015/16-2019/20 Rolling Strategic

The 2015/16–2019/20 Rolling Strategic Plan had 10 Strategic Objectives measured by 52 targets. The major achievements from the implementation of the 2015/16–2019/20 Rolling Strategic Plan include the following:

- i) Sixteen (16) universities were accredited;
- ii) Four (4) Universities were re-accredited;
- iii) Three (3) overseas students recruitments agencies were licensed;
- iv) 551 out of 646 curricula submitted were accredited;
- v) Various Quality Assurance tools and/or mechanisms were developed. These include:
 - ✓ Handbook for Standards and Guidelines for University Education in Tanzania;

- ✓ Principles and Guidelines for Evaluation of Foreign Awards and Recognition of Qualifications;
- ✓ Principles and Guidelines for Licensing Overseas Student Recruitment Agencies and Issuance of a No Objection Certificate;
- ✓ Postgraduate Admission Procedures;
- ✓ Practical Training Framework;
- ✓ University Qualifications Framework;
- ✓ Students' Credit Transfer Guidelines;
- vi) Various Administrative tools and/or mechanisms were developed.

 These include:
 - ✓ Schemes of Service;
 - ✓ Staff Regulations;
 - ✓ Financial Regulations;
 - ✓ Incentive Schemes:
 - ✓ ICT Policy and Guidelines;
 - ✓ Disaster Recovery and Continuity Plan;
 - ✓ Risk Framework and Risk Register;
 - ✓ Staff Development Policy; and
 - ✓ TCU Magazine.
- vii) A total of 1,171 university staff were trained on various issues related to higher education, including University Leadership and Management, Strengthening Internal Quality Assurance systems, review and development of demand-driven curriculum, pedagogical skills, ICT Security, data collection, and programme benchmarking.
- viii) The number of students admitted to higher education institutions increased from 65,064 in 2015/2016 to 87,813 in 2019/2020.
- ix) TCU established collaborations/links with national, regional, and international professional and regulatory bodies on higher education matters. The national, regional, and international partners collaborating with TCU include the following:

- Regional and International: UNESCO, Inter-University Council for East Africa (IUCEA); Association of African Universities (AAU); The Association of Common Wealth Universities; South African Qualifications Authority (SAQA); East African Quality Assurance Network (EAQAN); African Quality Assurance Network (AfriQAN); Tanzanian Universities Quality Assurance Forum (TUQAF); Commission for University Education (CUE-Kenya); National Council for Higher Education (NCHE Uganda); Higher Education Council (HEC Rwanda); Council on Higher Education (South Africa); National Council for Higher Education (NCHE Malawi); African Continental Qualification;
- **National:** National Council for Technical Education (NACTE); National Examinations Council of Tanzania (NECTA); Higher Education Students' Loan Board (HESLB); Zanzibar Higher Education Loans Board (ZHELB); Tanzania Education Authority (TEA); e-Government Agency (e-GA); Tanzania Telecommunications Company Limited (TTCL); Engineers Registration Board (ERB); Medical Council of Tanganyika (MCT); Health Laboratory Practitioners Council (HLPC); Council for Legal Education (CLE); Architect and Quantity Surveyors Registration Board (EQRB); The Pharmacy Council; Medical Association of Tanzania (MAT); Tanzania Education and Research Network (TERNET).
- x) Four (4) online systems were developed and/or upgraded. These online systems include:
 - ✓ Programme Management System (PMS) for validation and approval of programme curricula;
 - ✓ Foreign Award Assessment System (FAAS) for assessment and evaluation of awards conferred outside the country;
 - ✓ University Information Management System (UIMS) for collection, processing, storage and dissemination of information related to university information; and
 - ✓ Integrated Admission System for handling and verification students admission and transfer
- xi) Increased Government budgetary allocation from TZS 1.3 Billion in 2014/15 to TZS 1.9 Billion in 2019/20, which is equivalent to 46.15%.

- Similarly, funds from other internal sources increased from TZS 4.6 Billion in 2014/15 to TZS 6.1 Billion in 2019/20, equals to 33%.
- xii) The Commission obtained project funding for implementation of the ESPJ project amounting to TZS 4.4 Billion in 2017-2019.
- xiii) TCU Offices at Mlimani Tower and MoEST building were rehabilitated and, furnished with working facilities and equipment including ICT facilities, Office furniture, and installment of Local Area Network (LAN), and CCTV camera system.

2.5 Analysis of the Strengths, Areas for Improvement, Opportunities, and Challenges

The appraisal of the TCU internal environment leads to the determination of TCU's strengths and areas for improvement, while the appraisal of the external environment reveals the opportunities and challenges facing TCU. These strengths, areas for improvement, opportunities, and challenges are presented as follows:

2.5.1 Strengths

- (i) Supportive structure of governance;
- (ii) A committed and competent pool of staff;
- (iii) A clear vision, mission, core values, and norms;
- (iv) Supportive operational instruments;
- (v) Diversified sources of income;
- (vi) Strong national, regional and international linkages and networks;
- (vii) Ownership of plots of land in prime areas in Dar es Salaam and Dodoma;
- (viii) Strong ICT infrastructure and ICT based operations; and
- (ix) Regular capacity building initiatives and programmes for TCU staff and HEIs.

2.5.2 Areas for Improvements

- (i) Inadequate number of human resource;
- (ii) Inadequate academic programmes benchmarks standards and guidelines;
- (iii) Inadequate financial resources to implement TCU mandate;
- (iv) Lack of TCU own permanent Office buildings;

- (v) Lack of guidelines to engage experts to undertake various quality assurance activities; and
- (vi) Ineffective monitoring of postgraduate programmes.

2.5.3 Opportunities

- (i) Existence of the National Education Policy (2014) that provides direction for higher education;
- (ii) Existence of Universities Act, Cap 346 of the Laws of Tanzania and its attendant regulations that provide the legal mandate for TCU operations;
- (iii) Formulation of higher education development programmes;
- (iv) Increasing access and equity on higher education both nationally and internationally;
- (v) The increasing willingness of the public and private sector to invest in higher education;
- (vi) Growing demand for higher education in Tanzania and globally;
- (vii) Availability of loan schemes (HESLB, ZHELB, and TEA) for financing students and institutions:
- (viii) Increasing drive towards harmonisation of higher education systems nationally, regionally, and globally;
- (ix) Existence of East African Community Higher education Common Area;
- (x) Promotion of quality assurance systems through the establishment of the African Quality Assurance Network (AfriQAN), East Africa Quality Assurance Network (EAQAN) and Tanzania Universities Quality Assurance Forum (TUQAF); and
- (xi) National emphasis on promotion of science, technology and innovation systems.

2.5.4 Challenges

- (i) TCU Budgetary constraints;
- (ii) Low level of a quality assurance culture in institutions;
- (iii) Inadequate compliance of quality assurance instruments by university instutions
- (iv) Low capacity of institutions to admit students in Science, Technology, Engineering, and Mathematics (STEM), and health programmes;

- (v) Inadequate university leadership and management training programmes;
- (vi) Inadequate physical and human resources in universities;
- (vii) Low level of gender sensitivity in some universities;
- (viii) Inefficient chartering processes of universities;
- (ix) Low compliance of universities to submit required data;
- (x) Absence of National Qualifications Framework;
- (xi) Low tertiary enrolment in Tanzania, being just 4.5% compared to the average of 8% for Sub-Saharan Africa.

2.6 Stakeholders Analysis

TCU should accommodate the expectations and interests of its key stakeholders while striving to attain its mission and realise its vision. The situation analysis identified key stakeholders of TCU and mapped out the interests and expectations of each stakeholder group. Table 2 presents these stakeholder groups and their expectations.

Table 2: TCU Stakeholders and their expectations

SN	STAKEHOLDER	STAKEHOLDER EXPECTATION
1.	Higher Education Institutions	 Timely accreditation of programmes Provision of guidelines and standards Effective communication and timely response of correspondences Adherence to almanac and deadlines Admission coordination Timely feedback on evaluation and monitoring of universities Assistance in fund mobilisation Capacity building in quality assurance
2.	Students and student union and Graduates	 Timely feedback on various matters Information on accredited programmes Conducive learning environment Involvement and engagement in the decision making process
3.	Parents/guardians	 Employable graduates Reasonable Fees chargeable by HEIs Accurate and adequate information regarding HEIs Timely feedback on appeals and complaints

SN	STAKEHOLDER	STAKEHOLDER EXPECTATION
4.	Employers	Employable graduatesRecognition of awards from graduatesQuality services
5.	Investors in Higher Education	 Clear and user-friendly service procedures Effective communication and timely feedback Quality Service delivery User-friendly and well-integrated ICT systems Inter-institutional coordination and cooperation Availability of tools and guidelines
6.	TCU staff	 Good governance Timely provision of employees' welfare Good working environment Good industrial relation
7.	Professional Bodies	 Cooperation and effective communication Compliance with existing rules and regulations
8.	Development Partners	 Proper use of resources Timely implementation of planned activities Timely reporting of agreed targets
9.	Regional and International partners	 Competent personnel during joint activities/project implementations. Effective inter-regional cooperation on the implementation of regional policies and guidelines. Active member and participation in regional and international activities
10.	Trade Unions	Improved staff welfare and moraleFair treatment of all staffGood industrial relation
11.	Media	 Timely and accurate information regarding TCU issues
12.	Ministry of Education Science and Technology	 Improved quality assurance systems in Universities regarding access and accreditation Transparency and accountability in issues pertaining to the mandates of the Commission Excellence in service delivery Timely and appropriate advice on higher education issues
13.	Ministries, Departments and	Clear policies and guidelinesTimely performance reports

SN	STAKEHOLDER	STAKEHOLDER EXPECTATION
	Agencies	 Clear and implementable Client Service Charter Transparency and accountability in issues pertaining to University Education Compliance with existing government policies, rules, regulations and directives

2.7 Critical Issues from the Situational Analysis

Appraisal of TCU internal and external environments, as well as SWOC and stakeholder analyses, has resulted in the determination of the following critical issues.

2.7.1 Development of the assets and other infrastructures

TCU owns various assets including sophisticated ICT infrastructure and pieces of land in Dar es Salaam and Dodoma. However, the pieces of land have not been developed to accommodate important physical infrastructures. For that reason, construction of permanent office building is a top priority of the Commission. With that view, the plan has developed strategies and set targets for the construction of office building and other important infrastructures.

2.7.2 Income collection from internal sources

TCU is mandated to collect fees and charges from its customers for the services it offers. These fees and charges constitute internal revenue sources for the Commission. Some of the fees and charges are either paid or collected by universities on behalf of the TCU, but they are not remitted to TCU timely. To undertake its functions appropriately, timely collection of revenue from these sources is necessary. The plan has developed a strategy to enforce compliance of universities to pay the money due to TCU timely.

2.7.3 Low compliance of universities to submit required data on higher education

One of the functions of TCU is to collect, examine, analyse, and disseminate data on higher education. Universities are required to capture these data and submit them to TCU. Over time, the Commission has noted low compliance of universities to produce the required data. This constraint limits TCU to perform its function of data collection and dissemination. For that reason, the plan has developed a strategy to enforce compliance of universities submit data timely.

2.7.4 Strengthen capacity building initiatives and programmes

As provided by the law, the supportive function is among the three major roles of the Commission. TCU is expected to design and implement various initiatives and programmes to facilitate the effective functioning of universities. The Plan has developed strategies and set targets geared toward strengthening capacity building initiatives and other support to universities.

2.7.5 Improvement of Quality Assurance mechanisms in universities

The improvement in the quality assurance services that TCU provides to universities is crucial for the Commission to perform its regulatory function. In view of that, the plan has developed strategies and set targets that will compel TCU to improve the mechanism of delivering quality assurance services to universities.

CHAPTER THREE

VISION, MISSION, CORE VALUES, AND KEY RESULTS AREAS

3.1 Introduction

This section presents the strategic direction of TCU in terms of its Vision, Mission, Core Values, and Motto. In addition, it describes a set of Key Result Areas (KRAs) which the Commission will strive to attain during the implementation period of this plan.

3.2 Vision

To become a leading regional higher education regulatory agency supporting systematic growth and excellence of university education.

3.3 Mission

To promote accessible, equitable, harmonised, and quality university education systems that produce nationally and globally competitive outputs.

3.4 Motto

Universities for Prosperity.

3.5 Core Values

In performing their responsibilities, TCU staff will be guided by the following core values:

(i)	Professionalism	Treat every individual with kindness, dignity, and care; consider the thoughts and ideas of others inside and outside TCU with a strong commitment to exemplary personal and institutional altruism, accountability, integrity, and honor.			
(ii)	Transparency	Build up a work culture where employees rigorously communicate with their peers and exchange ideas and thoughts, to gradually building up trust and pride.			
(iii)	Efficiency	Manage resources smartly, focus on activities that create value, and deliver at an appropriate speed and quality at all times.			

(iv)	Integrity	Ensure that all the academic outputs are produced in line with the international quality by the introduction of quality control and assurance measures.
(v)	Tolerance	Endure a spirit of equality that embraces mutual respect, fair play, and compassion for those in need and pursuit of the public good.
(vi)	Equity	Equal opportunities for all with equality of men and women.
(vii)	Accountability	Taking charge of the choices and actions by showing maturity and not shifting blame or taking improper credit. TCU staff will pursue excellence with diligence, perseverance, and continued improvement.
(viii)	Commitment	Demonstrate honesty in communication and conduct while managing the integrity and reliability.
(ix)	Creativity	Anticipate and respond to each challenge, research, or otherwise, with innovative solutions and passion, welcoming the challenge of attempting which has never been accomplished before.

3.6 Key Results Areas

On the basis of TCU roles, mandate, and functions, this Strategic Plan has developed nine (09) Key Results Areas (KRAs). These are the areas of impact for the Commission during the plan period. In addition, the KRAs will be operationalised by attaining Strategic Objectives developed for each KRA. The developed KRAs and corresponding strategic objectives are as follows:

3.6.1 KRA 1: Interventions against HIV/AIDS and Non-Communicable Diseases (NCDs) Enhanced

As a public Institution, TCU is expected to participate in the interventions that are geared toward reducing the spread of HIV/AIDS and NCDs. The plan has formulated three (3) strategic objectives and outlined corresponding strategies for each objective to address the HIV/AIDS and NCDs pandemic. Attainment of these strategic objectives will improve awareness on prevention of HIV transmission, better handling of HIV infected individuals, and prevention of NCDs among the staff.

3.6.2 KRA 2: Implementation of Anti-Corruption strategies Enhanced

TCU is expected to participate fully in the implementation of the National Anticorruption Strategy. In that regard, the plan has set a specific strategic objective and two (2) strategies focusing on strengthening the implementation of the anti-corruption strategy at the organizational level. Successful achievement of this strategic objective will strengthen the fight against corruption practices at TCU.

3.6.3 KRA 3: Quality Assurance Management Systems Improved

Quality Assurance of university education is among the core functions of TCU. Hence, TCU is expected to strengthen internal and external quality assurance management systems. The plan has developed five (5) strategies to ensure that the objective of improving Quality Assurance Management systems is attained. Attainment of this objective will have a direct impact on improving the quality of university education in the country.

3.6.4 KRA 4: Equitable Access and Coordination of Admission into Higher Education Institutions Improved

One of the supportive roles of TCU is to promote equitable access to higher education through effective coordination of admission into Higher Education Institutions. To facilitate the attainment of this role, The plan has developed three (3) strategies to ensure that the objective will be implemented within the next three and half years.

3.6.5 KRA 5: Governance and Financial Capability Enhanced

TCU requires adequate financial resources to perform its functions as provided by the law. Governance and financial capability of TCU is therefore a strategic matter that has been addressed in this plan. The plan has developed two (2) strategic objectives and seven (7) strategies to improve TCU revenue generation capacity, and strengthen its financial management system. The attainment of these strategic objectives will improve the financial ability of the Commission. Subsequently, this will enable the Commission to perform its functions effectively.

3.6.6 KRA 6: Corporate Image, Linkages and University Support Systems Enhanced

As a Quality Assurance body, TCU is expected to maintain a good corporate image and branding as well as establish and maintain linkages with various higher education stakeholders. Similarly, TCU is expected to extend the support of various forms to universities in pursuit of quality assurance. In view of that, the plan has set two (2) strategic objectives and corresponding

four (4) strategies to ensure that TCU enhances its corporate image and linkages as well as provide adequate support to stakeholders of higher education.

3.6.7 KRA 7: Research and Publication Promoted

TCU is expected to promote research on the core functions of the Commission. The plan has set a specific strategic objective and a corresponding strategy to ensure that research and publication functions in the higher education sector are promoted. Attainment of this objective will increase research and publication outputs.

3.6.8 KRA 8: Data Collection, Management, and Dissemination Improved

Among the specific functions of TCU is to collect, examine, analyse, and disseminate data on higher education. TCU faces a great challenge of collecting correct and reliable data from universities. The severity of this challenge has increased with an increase in the number of students in Higher Education Institutions. This plan has developed a strategic objective with two (2) strategies that will strengthen the capacity and mechanism of TCU to collect, manage and disseminate data on higher education.

3.6.9 KRA 9: Staff Development, Welfare, and Working Environment Improved

This Strategic Plan recognises that the pillar of TCU performance is a dedicated and committed workforce. Consequently, the plan has set a specific strategic objective to ensure improvement in staff development, welfare, and working environment. The plan has set specific strategic objective and corresponding six (6) strategies that will enhance effeciency, staff retention and motivation to perform their functions effectively.

CHAPTER FOUR

STRATEGIC PLAN IMPLEMENTATION MATRIX

4.1 KRA 1: Interventions against HIV/AIDS and Non-Communicable Diseases (NCDs) Enhanced

Table 3: Implementation Matrix for KRA 1

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
SO1: Prevention against the HIV/AIDS pandemic Strengthened	S1.1: Promote workplace preventive measures and services to combat HIV/AIDS	T1.1.1: All staff provided with HIV/AIDS preventive education via awareness-building programmes annually from July 2020	Number of staff sensitized on HIV/AIDS matters	DCS
SO2: Support to Staff infected with HIV/AIDS strengthened	S2.1: Provide support services to infected staff	T2.1.1: At least one (1) antistigma awareness programme conducted annually from July 2020	Number of anti- stigma awareness programme conducted	DCS
		T2.1.2: All staff voluntarily disclose their HIV health status provided with health and social services from July 2020	Number of staff voluntarily disclose their HIV health status provided with health and social services	DCS

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
SO3: Prevention against Non-Communicable Diseases strengthened	S3.1 Promote lifestyles and work behaviors that prevent Non- Communicable Diseases among staff	T3.1.1: All staff provided with at least one (1) awareness education on NCDs and healthy lifestyles that prevent Non-Communicable Diseases annually from July 2020	received at least one (1) awareness education on NCDs	DCS
		T3.1.2: At least one (1) sport bonanza for all staff organized annually from July 2020	<u> </u>	DCS

4.2 KRA 2: Implementation of Anti-Corruption strategies Enhanced

Table 4: Implementation Matrix for KRA 2

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
S04:	S4.1: Strengthen	T4.1.1: All staff provided		DCS
Implementation of	sensitization	with awareness-building	received awareness	
National Anti-	programmes and	programmes on Corruption	programmes on	
Corruption Strategy	measures of preventing	and Good Governance	corruption and good	
and Good	and combating	annually from July 2020	governance	
Governance	corruption and			
enhanced	enhancing good			

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
	Governance.			
	S4.2: Strengthen the capacity of the integrity committee at the workplace	T4.2.1: All members of the Integrity Committee provided with capacity building programmes on workplace ethics and good governance.	received capacity building programmes on ethics and good	DCS

4.3 KRA 3: Quality Assurance Management Systems Improved Table 5: Implementation matrix for KRA 3

Strategic Key Performance Responsible **Targets Strategy Objectives Indicators** person(s) S5.1: Accredit and re-T5.1.1: Eleven (11) SO5: Quality Number of Assurance accredit universities universities holding universities with CFR DA Certificate of Full Registration management accredited systems improved (CFR) accredited By June 2026 T5.1.2: Thirty -Six (36) Number of reexisting universities reaccredited universities DA accredited by June 2026 T5.1.3: All submitted Number of applications applications for establishing processed universities processed from

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		July 2020		
		T5.1.4: All Universities with Provisional Licence accredited by June 2026	Number of universities with Provisional Licence accredited	
	S5.2: Accredit and Reaccredit programmes	T5.2.1: All new curricula submitted by universities accredited by June 2026	Number of new curricula accredited	
		T5.2.2: 80 percent of revised curricula submitted by universities re-accredited by June 2026	Percentage of revised curricula re-accredited	
		T5.2.3: Database for accredited programmes developed by June 2021 and updated annually	Existence of up-to-date database of accredited programmes.	DA
		T5.2.4: Database for Peer Reviewers established by June 2021 and updated annually	Existence of up-to-date database of Peer Reviewers	
	S5.3: Strengthen the quality of university operations and systems	T5.3.1: Eight (8) unchartered universities Chartered by June 2026	Number of charted universities	DA

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		T5.3.2: 140 impromptu and regular institutional visits conducted by June 2026	Number of impromptu and regular institutional visits conducted	
		T5.3.3: Delivery and assessment of 360 curricula offered by universities audited by June 2026	Number of curricula audited	DA
		T5.3.4: Framework for Quality Assurance Units in Universities developed and operationalised by June, 2025	Framework for Quality Assurance Units developed and operationalised	
		T5.3.5 Guidelines for postgraduate supervision developed and operationalized by June 2025	Existence of Guidelines for postgraduate supervision	DA
		T5.3.6 Sustainable programmes for preparing University leaders developed and implemented by June 2025	Existence of an operational Sustainable programmes for preparing University leaders	DA

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		T5.3.7 One (1) assessment study on university systems and requirement of academic staff in university institutions conducted by June 2024	Number of Assessment studies conducted	DA
		T5.3.8: Two capacity building for Quality Assurance personnel in universities conducted annually from July, 2020	Number of capacity building activities conducted	DA
		T5.3.9: Research and consultancies conducted at universities monitored annually from July, 2020	 Number of universities monitored Number of Research and consultancies conducted at universities. 	DA
	S5.4: Standardize, recognize and equate awards offered within	T5.4.1: 25,000 applications for foreign awards assessed by 2026	Number of foreign awards assessed	DA

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
	and outside Tanzania	T5.4.2: Six (06) programme benchmarks developed by 2026	Number of programme benchmarks developed	
		T5.4.3: 10,000 applications for No Objection Certificate (NOC) assessed by 2026	Number of NOC assessed	DA
	S5.5: License and relicense Overseas Students Recruitment Agencies (OSRAs)	T5.5.1: All applications for licencing and re-licencing of overseas education students' recruitment Agencies processed on time from July 2020	Number of applications for licencing and re- licencing of overseas education students' recruitment Agencies processed on time	DA

4.4 KRA 4: Equitable access and coordination of admission into Higher Education Institutions Improved

Table 6: Implementation Matrix for KRA 4

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
SO6: Equitable access and coordination of admission into Higher Education Institutions enhanced	S6.1: Increase students' access, including PWD, to Higher Education Institutions.	T6.1.1: Students' participation rate in university education increased from four (4) percent to ten (10) percent by June 2026	 The percentage increase of students in university institutions The percentage increase of PWD students in university institutions 	DAD
		T6.1.2: All Universities sensitised to establish programmes with online delivery mode by June 2026	Number of Universities sensitised to establish programmes with online delivery mode.	DA
		T6.1.3: Guidelines for admission of foreign applicants into Tanzania University Institutions developed and	Existence of Guidelines for admission of foreign applicants into Tanzania University	DAD

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		operationalised by June 2025	Institutions	
	S6.2: Create a mechanism for increasing female students' enrolment in science-related and rare professional programmes	T6.2.1: Female students enrolment into STEM and rare professional programmes promoted by June 2026	Number students sensitized on STEM and rare professional programmes	DAD
	S6.3: Strengthen the coordination of student's admissions into Higher Education Institutions	T6.3.1: University Admission Guidebooks developed, reviewed and updated annually from July 2020	Developed and Reviewed Admission Guidebooks in place	
		T6.3.2: Admission capacities of all programmes offered at university institutions reviewed annually from July 2020		DAD
		T6.3.3: Admission and enrolment Audit conducted to all university institutions annually from July 2020	Number of university institutions audited	

4.5 KRA 5: Governance and financial capability Enhanced

Table 7: Implementation Matrix for KRA 5

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
SO7: Revenue generation to sustain	S7.1: Increase revenue collections from internal sources	T7.1.1: Revenue from internal sources increased by 5% annually from June 2020	Percentage increase of revenue collection	DCS
institutional operations enhanced	S 7.2: Solicit external funding to meet cost for TCU Strategic functions	T7.2.1: At least three (03) proposal submitted to funding Agencies June, 2026 T7.2.2: At least TZS 5 billion funding received from	Number of proposals submitted Amount of funding received from funding agencies/Development	DCS
		funding agencies by June 2026	Partners	
SO8: Internal controls, risk management and governance	S8.1: Develop and implement Internal Controls and risk Management systems	T8.1.1: Fraud Risk Management Framework developed and operationalized by June 2024	Existence of an operational Fraud Risk Management Framework	CIA
systems enhanced		T8.1.2: Risk Management Framework reviewed and operationalized by June 2024	Existence of an operational reviewed Risk Management Framework	DCS
		T8.1.3: Audit assurance of TCU functions conducted	Number of Audit assurance conducted	CIA

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		annually from January 2023		
	S8.2: Prepare Plans and Budget and coordinate M&E of RSP	T8.2.1: Plans and Budget prepared annually from January 2023	Number of Plans and Budget Prepared	DCS
	implementation	T8.2.2: Monitoring and Evaluation of RSP implementation conducted annually from January 2023	Number of M&E reports prepared	DCS
	S8.3: Coordinate legal services provision and review of legal	T8.3.1: Three (3) civil cases involving TCU in the Court of Laws litigated by June 2025	Number of civil cases involving TCU in the Court of Laws litigated.	LC
	instruments	T8.3.2: Universities Act Cap 346 and its Regulations reviewed by June 2025	Existence of a reviewed Universities Act, Cap 364 and Regulations	LC
	S8.4: Coordinate execution of statutory meetings	T8.4.1: TCU statutory meetings conducted as scheduled from January 2023	Number of statutory meetings conducted	DCS

4.6 KRA 6: Corporate image, linkages and university support systems Enhanced

Table 8: Implementation Matrix for KRA 6

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
SO9: Linkages with internal and external partners and University support systems enhanced	S9.1: Establish New and Enhance existing National, regional and international collaborations and networks	T9.1.1: At least four (4) existing collaborations /partnerships with regional and/or international partners enhanced annually from January 2023 T9.1.2: Three collaborations/ partnerships with regional and international partners established by June 2026 T9.1.3: Networks between	Number of existing collaborations/ partnerships with regional and/or international partners enhanced Number of new collaborations/partnerships with regional and/or international partners established Number of networks	DCS
		TCU and Higher Education Institutions (HEIs) and other stakeholders enhanced by June 2026.	between TCU and HEIs enhanced	
		T9.1.4: Higher Education Science and Technology Exhibitions organised annually from July 2020	Number of Higher Education Science and Technology Exhibitions organized	DCS

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		T9.1.5: All HEIs sensitised on establishing linkages between HEIs and Industry annually from July 2020	Number of HEIs sensitised on HEIs-Industry linkage establishment	
	S9.2: Strengthen University support through capacity building	T9.2.1: At least three capacity building progammes on admission matters conducted to Higher Education Institutions annually from July 2020	Number of capacity building programmes conducted	DAD
		T9.2.2: 100 university staff trained on Leadership and Management matters annually from July 2020	Number of university staff trained on Leadership and Management matters	DA
		T9.2.3: 50 university staff trained on ICT systems integration annually from July 2020	Number of university staff trained on ICT system integration matters	DAD
		T9.2.4 University Leadership Gender Policy and Guidelines developed and operationalized by June	Existence of University Leadership Gender Policy and Guidelines	DA

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		T9.2.5 Ten (10) top University leaders and TCU management staff participated in study visit abroad annually from January 2023	Number of top University leaders and TCU management staff participated in study visit	DA
		T9.2.6: Information Resource Centre Guidelines developed and operationalized by June 2024.	Existence of Information Resource Centre Guidelines	DAD
S010: Corporate image and visibility enhanced	S10.1: Strengthen TCU Communication mechanisms	T10.1.1: TCU communication materials created/acquired and distributed to stakeholders annually from July 2020	Number of communication materials created/acquired and distributed	HPRE
		T10.1.2: TCU website updated on monthly basis from July 2020	Frequency of updating TCU Website	

4.7 KRA 7: Research and publication Promoted

Table 9: Implementation Matrix for KRA 7

Strategic Objectives	Strategy	Targets		Key Performance Indicators	Responsible person(s)
SO11: Research and Publication function promoted	S11.1: Strengthen research on higher education.	T11.1.1: Three researches on H Education conducted by 2026	(03) ligher June	Number of research conducted	DCS

4.8 KRA 8: Data collection, management, and dissemination Improved

Table 10: Implementation Matrix for KRA 8

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
S12: Data collection, Management and dissemination mechanisms enhanced S12.1: Strengthen the capacity and mechanisms for data collection, management, and dissemination	T12.1.1: 100 university staff trained on university data management annually from July 2020	Number of university staff trained on university data management	DAD	
	T12.1.2: Database on higher education statistics updated and disseminated annually from July 2021	Availability of an up- to-date database of higher education statistics		

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		T12.1.3: Six (6) capacity building training to TCU staff on data collection, management, and dissemination conducted by June 2026	Number of capacity building training to TCU staff on data collection, management, and dissemination.	
		T12.1.4: National Theses and Dissertations System (NTDS) established by June 2024	Existence of NTDS	
	S12.2: Update database for university staff, students and academic programmes.	T12.2.1: Database of university staff, students and academic programmes updated annually from July 2020.	An up-to-date database of all university staff, students and academic programmes.	DAD

4.9 KRA 9: Staff Development, Welfare, and Working Environment Improved

Table 11: Implementation Matrix for KRA 9

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
SO13: Staff development, welfare, and working	S13.1: Improve the working environment and working facilities	T13.1.1: All staff provided with appropriate working facilities annually from July 2020	Number of staff with appropriate working facilities	DCS
environment improved	S13.2: Enhance staff remuneration and motivation	T13.2.1: Revised Staff Incentive Scheme implemented from July 2020	An operational incentive scheme	DCS
	S13.3: Improve Human Resource development programme	T13.3.1: One (1) TCU staff welfare Day organized annually from July 2020	TCU staff welfare Day organised	
		T13.3.2: Staff participation in National events relevant to the staff coordinated from July 2020	Number of National events coordinated	DCS
		T13.3.3: At least twenty four (24) staff of different cadres recruited by June 2026	Number of staff recruited	
		T13.3.4: Thirty (30) staff attended short-course training annually from July	Number of staff attended short-course training	

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		2020 T13.3.5: Two (2) attended long-term training annually from July 2020	Number of Staff attended long-term training	
	S13.4: Construction of permanent TCU office building	T13.4.1: TCU Office building constructed by June 2025	Existence of a constructed TCU Office building	ICT
		T13.4.2: TCU Zonal Office in Zanzibar established and operationalized by June 2025	Existence of an operational TCU Office in Zanzibar	101
	S13.5: Strengthening ICT infrastructure and security	T13.5.1: Existing online systems for handling TCU functions upgraded by June 2026	Frequency of upgrading existing online systems	
		T13.5.2: Three (3) new online systems developed by June 2026	Number of online systems developed	DCS
		T13.5.3: System vulnerability assessment and penetration testing conducted annually from July 2020	Number of vulnerability assessment and penetration testing conducted	

Strategic Objectives	Strategy	Targets	Key Performance Indicators	Responsible person(s)
		T13.5.4 All TCU staff trained on ICT Security annually from January 2023	Number of TCU staff trained on ICT security	HICT
	S13.6: Strengthen implementation of ICT policy	T13.6.1: Four (4) ICT guidelines developed and operationalised by June 2026	Availability of an operational TCU ICT guidelines	НІСТ
		T13.6.2: ICT Policy and three (3) Guidelines reviewed by June 2026	Existence of reviewed ICT Policy and Guidelines	

CHAPTER FIVE

MONITORING AND EVALUATION

5.1 Monitoring

Monitoring and Evaluation (M&E) are important activities, which ensure that the strategic plan is implemented successfully, and provide indications of attaining the targets and objectives. The Research and Planning Section will monitor the implementation of this strategic plan. Monitoring will be done continuously to ensure that the objectives are executed as stipulated in the plan, and any deviations from the plan are identified and corrected. The Research and Planning Section will collect, compile, analyse, and report the implementation performance of each target and recommend the needed intervention (if any). The objectives of monitoring the implementation of this strategic plan include the following:

- a) Establish whether the implementation of the strategies and attainment of objectives and targets focuses on achieving the mission of TCU;
- b) Facilitate the review of the implementation process;
- c) Provide feedback to TCU Management;
- d) Ensure that the set objectives are achieved within the expected timeframe;
- e) Ensure that any deviations from the set targets are addressed or corrected within the appropriate time; and
- f) Ensure that financial resources for implementing the plan are used appropriately (maintain financial discipline).

The monitoring process will be done using the Outcome Monitoring Plan provided in *Table 12*. The template consists of strategic objectives, indicator descriptions, baseline indicators, indicator target values, data collection and methods of analysis, indicator reporting frequencies, and the officer responsible for data collection, analysis and reporting.

Table 12: Outcome Monitoring Plan

bjectives	idicators	Base	eline		nulative et Value		I	ndicator	arget valu	e		Data	collection and	methods of a	nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	/alue	Date	/alue	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
SO1: Prevention against the HIV/AIDS pandemic Strengthen ed	Number of staff sensitized on HIV/AIDS matters	June 2020	50	2025/ 26	74	54	58	62	66	70	74	HR reports	Review/analy sis of sensitisation reports	Annually	HR reports, sensitization reports/pro ceedings of sensitization meetings, personal records	Annually	DCS
SO2: Support to Staff infected with HIV/AIDS strengthen ed	Number of anti-stigma awareness Programme conducted	June 2020	1	2025/ 26	6	1	1	1	1	1	1	HR reports	Review/analy sis of awareness reports	Annually	HR reports, awareness reports/pro ceedings of awareness meetings, personal records	Annually	DCS
	Number of staff voluntarily disclose their HIV health status provided with health and social services	Jan 2023	0	2025/ 26	8	0	0	2	2	2	2	HR reports	Review/analy sis of awareness reports	Annually	HR reports, awareness reports/pro ceedings of awareness meetings, personal records	Annually	DCS

bjectives	ıdicators	Base	eline		ulative t Value		1	Indicator	target valu	e		Data	collection and	methods of a	nnalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
SO3: Prevention against Non- Communicab le Diseases strengthened	Number of staff sensitised on NCDs and healthy lifestyles	June 2020	50	2025/26	74	54	58	62	66	70	74	HR reports	Review/analy sis of sensitisation reports	Annually	HR reports, sensitization reports/proc eedings of sensitization meetings, personal records	Annually	DCS
	Number of sports bonanza organised	June 2020	0	2025/ 26	6	1	1	1	1	1	1	HR reports	Review/analy sis of sports Bonanza reports	Annually	HR reports, sports Bonanza reports/proc eedings of meetings,	Annually	DCS
SO4: Implement ation of National Anti- Corruption Strategy and Good	Number of staff sensitised on corruption and good governance	June 2020	50	2025/ 26	74	54	58	62	66	70	74	HR reports	Review/analy sis of sensitisation reports	Annually	HR reports, sensitization reports/proc eedings of sensitization meetings, personal records	Annually	DCS
Governanc e enhanced	Number of members of Integrity and Governance Committee received capacity building on ethics and good good	June, 2020	0	2025/ 26	5		5	5	0	0	5	HR reports	Review/analy sis of sensitisation reports	Annually	HR reports, capacity building reports/proc eedings of sensitization meetings, personal records	Annually	DCS

bjectives	ndicators	Base	eline		ulative t Value		I	ndicator	arget valu	e		Data	collection and 1		nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
S05: Quality Assurance manageme nt systems improved	Number of universities with CFR accredited	June 2020	11	2025/26	0	11	10	5	2	0	0	Register of Universities	Documentary review/analy sis	Quarterly	Technical Evaluation Report, Accreditatio n Committee Minutes, Commission Minutes and resolutions/ corresponde nces.	Quarterly	DA
	Number of re- accredited universities	June 2020	28	2025/26	36	11	1	5	10	1	8	Register of Universities	Documentary review/analy sis	Quarterly	Technical Evaluation Report, Accreditatio n Committee Minutes, Commission Minutes and resolutions/ corresponde nces.	Quarterly	DA
	Number of applications to establish universities processed	June 2020	0	2025/ 26	12	2	2	2	2	2	2	University Application file	Documentary review/analy sis	Quarterly	Corresponde nces/feedbac k sent to the applicant, Accreditatio n Committee Minutes, Commission Minutes and resolutions/ corresponde nces.	Quarterly	DA

bjectives	Strategic Objectives Outcome Indicators	Base	eline		nulative tt Value		I	ndicator	target valu	e		Data	collection and	methods of a	nalysis	Frequency of reporting	Responsible for data collection
Strategic 0	Outcome Ir	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Number of universities with Provisional Licence accredited	June 2020	1	2025/26	4	0	0	0	1	1	2	Register of Universities	Documentary	Quarterly	Technical Evaluation Report, Accreditatio n Committee Minutes, Commission Minutes and resolutions/ corresponde nces.	Quarterly	DA
	Number of new curricula accredited	June 2020	50	2025/ 26	200	10	10	40	40	40	60	Programme Management System (PMS)	Review/analy sis of system generated reports	Quarterly	Accreditatio n Committee Minutes, Commission Minutes and resolutions/ corresponde nces.	Quarterly	DA
	Percentage of revised curricula re- accredited	June 2020	80%	2025/26	80%	80%	80%	80%	80%	80%	80%	Programme Management System (PMS)	Review/analy sis of system generated reports	Quarterly	Accreditatio n Committee Minutes, Commission Minutes and resolutions/ corresponde nces.	Quarterly	DA
	Database of accredited programmes developed and updated.	June 2020	0	2025/ 26	1	1	1	1	1	1	1	PMS and University Information Management System (UIMS)	Review/analy sis of system generated reports	Quarterly	Observations of data generated from the PMS and UIMS	Quarterly	DA

bjectives	ıdicators	Bas	eline		ulative t Value		I	ndicator	arget valu	e		Data	collection and 1	methods of a	nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Database of Peer Reviewers developed and updated	June 2020	0	2025/ 26	1	1	1	1	1	1	1	PMS	Review/analy sis of system generated reports	Quarterly	Observation s of data generated from the PMS	Quarterly	DA
	Number of charted universities	June 2020	21	2025/ 26	8	1	2	2	1	1	1	Register of Universities	Documentary review/analysi s	Annually	Signed University Charters	Annual	DA
	Number of impromptu and regular institutional audit conducted	June 2020	20	2025/ 26	140	20	20	25	25	25	25	Annual reports from files	Documentary review/analysi s	Quarterly	Institutional audit reports	Quarterly	DA
	Number of curricula audited	June 2020	0	2025/ 26	360	60	60	60	60	60	60	PMS & UIMS	System generated reports and documentary review/analysi s	Quarterly	Audit reports	Quarterly	DA
	Framework for Quality Assurance Units developed and operationalise d	June 2020	0	2024/ 25	1	0	0	0	0	1	0	University quality assurance annual reports	Documentary review/analysi s	Annually	Approved Framework	Annual	DA

bjectives	dicators	Bas	eline		ulative t Value		1	Indicator	target valu	ıe		Data	collection and	methods of a	nnalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Number of capacity building activities conducted	June 2020	2	2025/ 26	12	2	2	2	2	2	2	Capacity building annual reports	Documentary review/analy sis	Annually	Capacity building/tra ining reports/pro ceedings, attendance records	Annually	DA
	Number of universities monitored on research and consultancy	June 2020	0	2025/ 26	65	5	10	10	10	15	15	annual reports	Documentary review/analy sis	Annually	Monitoring reports	Annually	DA
	Number of research and consultancy of universities monitored	June 2020	0	2025/ 26	65	5	10	10	10	12		University annual reports	Documentary review/analy sis	Annually	Monitoring reports	Annually	DA
	Number of foreign awards assessed	June 2020	3,000	2025/ 26	25,000	5,000	5,000	3,500	3,500	4,000	4,000	Foreign Award Assessment System (FAAS)	System generated reports	Quarterly	Quarterly progress reports	Quarterly	DA
	Number of programme benchmarks developed	June 2020	1	2025/ 26	6	0	2	0	3	0	1	Engagement letters of experts, consultative meetings reports	Documentary review/analy sis	Annually	Approved benchmarks	Annually	DA
	Number of NOC assessed	June 2020	500	2025/ 26	10,000	2,000	2,000	1,500	1,500	1,500	1,500	Annual reports	Documentary review/analy sis	Annually	Annual progress reports	Annually	DAD

bjectives	ndicators	Base	eline		nulative et Value		I	ndicator	arget valu	e		Data	collection and		nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Existence of Guideline for postgraduate supervision	Dece mber 2022	0	2024/ 25	1	0	0	0	1	0	0	Annual reports	Documentary review/analy sis	Annually	Approved Guidelines document	Annually	DA
	Existence of an operational Sustainable programmes for preparing University leaders	Dece mber 2022	0	2024/ 25	1	0	0	0	1	0	0	Annual reports	Documentary review/analy sis	Annually	Approved Programmes document	Annually	DA
	Assessment study conducted	Dece mber 2022	0	2023/ 24	1	0	0	0	1	0	0	Assessment report	Documentary review/analy sis	Annually	Assessment report	Annually	DA
	Number of applications for licencing and re- licencing of overseas education students recruitment Agencies processed	June 2020	3	2025/ 26	25	2	4	9	3	2	5	Register of Overseas Education Students Recruitment Agencies	Documentary review/analy sis	Quarterly	Correspond ences/feedb ack sent to the applicant, Accreditation Committee Minutes, Commission Minutes and resolutions/correspondences.	Quarterly	DA
S06: Equitable access and coordinatio n of admission	The percentage increase of students in University institutions	June 2020	4%	2025/ 26	10%	4.5%	5%	6%	7%	8%	10%	Annual enrolment reports	Trend review/analy sis of enrolment records or statistics	Annually	Enrolment data/record s/statistics	Annually	DAD

bjectives	ıdicators	Base	eline		ulative t Value		ī	ndicator	target valu	e		Data	collection and	nethods of a	nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
into Higher Education Institutions enhanced	The percentage increase of PWD students in university institutions	Dece mber 2022	40	2025/ 26	2%	0	0	44%	46%	48%	50%	Annual enrolment reports	Trend review/analysi s of enrolment records or statistics	Annually	Enrolment data/record s/statistics	Annually	DAD
	Number of Universities sensitized to establish programmes with online delivery mode.	June 2020	1	2025/ 26	48	5	10	10	10	12	1	PMS, Guideboo ks	Documentary review/analysi s	Annually	Observations of data generated from the PMS, Guidebooks	Annually	DA
	Existence of Guidelines for admission of foreign applicants into Tanzania University Institutions	Dec 2022	0	2024/ 25	1	0	0	0	0	1	0	Annual reports	Documentary review/analysi s	Annually	Approved Guidelines document	Annually	DAD
	Number of STEM sensitisation programmes conducted	Dece mber 2022	0	2024/ 25	72	1	1	15	20	15	20	Admission reports	Sensitisation assessment reports	Annually	Sensitization reports/proc eedings	Annually	DAD
	Admission Guidebooks Developed and Reviewed	June 2020	2	2025/ 26	4	3	3	3	3	4	4	Admission Guideboo ks	Documentary review/analysi s	Annually	Published Admission Guidebooks	Annually	DAD

bjectives	ndicators	Bas	eline		nulative et Value		1	Indicator	target valı	ue		Data	collection and		analysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Admission capacities of all university Institutions reviewed.	June 2020	47	2025/ 26	50	47	47	50	50	50	50	Admission Guideboo ks	Documentary review/analy sis	Annually	Updated Admission Capacities	Annually	DAD
	Number of university institutions audited	Dece mber 2022	47	2025/ 26	50	1	1	50	50	50	50	Annual audit reports	Documentary review/analy sis	Annually	Admission audit reports	Annually	DAD
S07: Revenue generation to sustain institutiona	Percentage increase of revenue collection	June 2020	5%	2025/ 26	5%	5%	5%	5%	5%	5%	5%	Financial Statements	Financial Audit	Annually	Financial reports	Annually	DCS
l operations enhanced	Number of proposals submitted	June 2020	1	2025/ 26	3	0	1	0	1	0	1	Financial Statements	Financial Audit	Annually	Submitted proposals	Annually	DCS
	Amount of funding received from funding agencies/Deve lopment Partners	June 2020	0	2025/ 26	5bn	1bn	1bn	1bn	1bn	500M	500M	Financial Statements	Financial Audit	Annually	Audited Financial Reports	Annually	DCS
S08: Internal control, risk manageme	Existence of an operational Fraud Risk Management Framework	Dec 2022	0	2023/ 24	1	0	0	0	1	0	0	Approved Fraud Risk Manageme nt Framework	Documentary review	Annually	Approved F Fraud Risk Management Framework	Annually	CIA
nt and governance systems enhanced	Existence of an operational reviewed Risk Management	Dec 2022	0	2023/ 24	1	0	0	0	1	0	0	Approved Risk Managem ent	Documentary review	Annually	Approved Risk Management Framework	Annually	DCS

bjectives	ndicators	Bas	eline		ulative t Value		I	ndicator	target valu	e		Data	collection and		nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Framework											Framewor k					
	Number of Audit assurance conducted	Dec 2022	4	2025/ 26	16	0	0	4	4	4	4	Meeting document s	Documentary review	Quarterly	Approved Minutes of Meetings	Quarterly	CIA
	Number of Plans and Budget Prepared	Dec 2022	2	2025/ 26	8	0	0	2	2	2	2	Annual report	Documentary review	Annually	Approved reports	Annually	DCS
	Number of M&E reports prepared	Dec 2022	13	2025/ 26	52	0	0	13	13	13	13	Annual report	Documentary review	Annually	Approved reports	Annually	DCS
	Number of civil cases involving TCU in the Court of Laws litigated.	Dec 2022	3	2025/ 26	4	0	0	1	1	1	1	Annual reports/ Case judgemen ts	Documentary review	Annually	Annual reports/ Case judgements	Annually	LC
	Existence of a reviewed Universities Act, Cap 364 and Regulations	Dec 2022	1	2024/ 25	1	0	0	0	0	1	0	Annual report	Documentary review	Annually	Approved University Act, 364	Annually	LC
	Number of statutory meetings conducted	Dec 2022	28	2025/ 26	112	0	0	28	28	28	28	Meeting document s	Documentary review	Quarterly	Approved Minutes of Meetings	Quarterly	DCS
SO9: Linkages with internal and external partners	Number of existing collaborations / partnerships with regional and/or international	Dec 2022	12	2025/ 26	16	0	0	4	4	4	4	Annual Reports	Documentary review	Annually	Approved reports	Annually	DCS

bjectives	ndicators	Base	eline		ulative t Value		I	ndicatort	arget valu	e		Data	collection and		nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	92/5202	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
and University support systems enhanced	partners enhanced Number of new collaborations /partnerships with regional and/or international partners established	June 2020	3	2025/26	3	0	1	0	1	0	1	Subscripti on status	Documentary review/analy sis	Annually	Established collaboratio ns/partners hips, corresponde nces	Annually	DCS
	Number of networks between TCU and HEIs enhanced	Jan 2023	13	2025/ 26	100			100	100	100	100	Annual Reports	Documentary review	Annually	Approved reports	Annually	DCS
	Number of Science and Technology Exhibitions organized	June 2020	1	2025/ 26	6	1	1	1	1	1	1	Annual activity reports	Documentary review/analy sis	Annually	Exhibitions reports/pro ceedings	Annually	DCS
	Number of HEIs sensitised on HEIs-Industry linkage establishment	June 2020	0	2025/ 26	50	47	47	50	50	50	50	Annual activity reports	Documentary review/analy sis	Annually	Workshop reports/pro ceedings	Annually	DCS
	Number of capacity building programmes conducted	June 2020	3	2025/ 26	18	3	3	3	3	3	3	Annual activity reports	Documentary review/analy sis	Annually	Workshop reports/pro ceedings	Annually	DAD

bjectives	idicators	Bas	eline		nulative et Value		I	ndicator	target valu	e		Data	collection and	methods of a	nnalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Number of university staff trained on Leadership and Management matters	June 2020	100	2025/ 26	600	100	100	100	100	100	100	Annual activity reports	Documentary review/analy sis	Annually	Workshop reports/pro ceedings	Annually	DA & DAD
	Number of university staff trained on ICT system integration matters	June 2020	50	2025/ 26	300	50	50	50	50	50	50	Annual activity reports	Documentary review/analy sis	Annually	Workshop reports/pro ceedings	Annually	DAD
	Existence of University Leadership Gender Policy and Guidelines	Dece mber 2022	0	2025/ 26	1			0	1	0	0	Annual reports	Documentary review/analy sis	Annually	Approved Leadership Gender Policy and Guidelines	Annually	DA
	Number of top University leaders and TCU management staff participated in study visit	Dece mber 2022	0	2025/ 26	50			10	15	15	10	Annual reports	Documentary review	Annually	Annual reports	Annually	DA
	Existence of Information Resource Centre Guidelines	Dece mber 2022	0	2025/ 26	1	0	0	0	1	0	0	Annual reports	Documentary review/analy sis	Annually	Approved Information Resource Centre Guidelines	Annually	DCS

bjectives	ndicators	Base	eline		ulative t Value		I	ndicator	target valu	e		Data	collection and i		nnalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
SO10: Corporate image and visibility enhanced	Number of communication materials created/acquir ed and distributed	June 2020	8	2025/ 26	60	10	10	10	10	10	10	Annual progress reports	Direct personal observations, documentary review/analy sis	Annually	Approved communicat ion materials	Annually	DCS & HPRE
	Frequency of updating TCU Website	Dece mber 2022	0	2025/ 26	50	1	1	12	12	12	12	TCU Website	Survey	Monthly	Updated Website	Quarterly	HPRE
	An updated TCU Website	June 2020	2	2025/ 26	1	1	1	1	1	1	1	Review/a nalysis of TCU Website	Surveys, direct personal observations	Monthly	Updated Website	Quarterly	DCS & ICT
SO11: Research and Publication	Number of research projects conducted	June 2020	0	2025/ 26	3	0	1	0	1	0	1	Annual progress reports	Documentary review/analysi s	Annually	Research Project Documents	Annually	DCS
function promoted	Research Section operationalised	June 2020	0	2025/ 26	1	1	1	0	1	0	0	HR records	Documentary review/analysi s	Annually	HR report	Annually	DCS
S12: Data collection, Management and disseminatio	Number of university staff trained on university data management	June 2020	100	2025/ 26	600	100	100	100	100	100	100	Annual progress reports	Documentary review/analysi s	Annually	Training reports/pro ceedings	Annually	DCS
mechanisms enhanced	Database of higher education statistics updated	June 2020	1	2025/ 26	6	1	1	1	1	1	1	UIMS	System generated reports	Annual	Updated Database	Annually	DAD

bjectives	ndicators	Base	eline		ulative t Value		Ī	ndicator	target valu	e		Data	collection and		nnalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Number of capacity building training to TCU staff on data collection, management, and dissemination.	June 2020	5	2025/ 26	6	1	1	1	1	1	1	Annual progress reports	Documentary review/analy sis	Annually	Training reports	Annually	DCS
	Existence of NTDS	June 2020	0	2023/ 24	1	0	0	0	1	0	0	Annual report	Documentary Review	Annually	Theses and Dissertations database	Annually	DAD
	Database of all university staff, students and academic programmes updated.	June 2020	1	2025/ 26	1	1	1	1	1	1	1	Annual progress reports	Documentary review/analy sis	Annually	Database of academic staff	Annually	DA
SO13: Staff developme nt, welfare, and working	Number of staff with appropriate working facilities	Dece mber 2022	58	2025/ 26		10	10	62	66	70	74	Procurem ent Plan	Survey	Annually	Working Facilities procured	Quarterly	DCS
environme nt improved	An operational incentive scheme	June 2020	1	2025/ 26	1	1	1	1	1	1	1	HR Report	Direct personal observations, documentary review/analy sis	Quarterly	Approved Incentive Scheme	Quarterly	DCS
	TCU staff welfare Day organised	June 2020	0	2025/ 26	6	1	1	1	1	1	1	HR Report	Documentary review/analy sis	Annually	Staff Attendance List	Annually	DCS

bjectives	dicators	Bas	eline		nulative et Value		I	ndicator	target valu	ie		Data	collection and	methods of a	nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Number of National events coordinated	June 2020	0	2025/ 26	14	3	3	2	2	2	2	HR Report	National Events Calendar, documentary review/analy sis	Annually	National Event Coordinated, proceedings	Annually	DCS
	Number of staff recruited	June 2020	20	2025/ 26	24	4	4	4	4	4	4	Staff Establish ment	Documentary review/analy sis	Annually	HR Report	Annually	DCS
	Number of Staff attended short course training	June 2020	50	2025/ 26	165	20	20	30	30	30	35	Training Plan	Documentary review/analy sis	Annually	HR Report, training reports/proc eedings, certificates of attendances	Annually	DCS
	Number of Staff attended long-term training	June 2020	50	2025/ 26	12	2	2	2	2	2	2	Training Plan	Direct personal observations, documentary review/analy sis	Annually	HR Report, certificates	Annually	DCS
	TCU Office building constructed	June 2020	0	2024/ 25	1	0	1	0	0	1	0	Annual progress reports, procurem ent plan	Direct personal observation, documentary review/analy sis	Annual	Office building	Annual	DCS
	TCU Office in Zanzibar established	June 2020	0	2024/ 25	1	0	0	0	0	1	0	Annual progress reports, procurem ent plan	Direct personal observations, documentary review/analy sis	Annually	Rental Contract	Annually	DCS

bjectives	ıdicators	Base	eline		ulative t Value		Ī	ndicator	target valu	e		Data	collection and	methods of a	nalysis	Frequency of reporting	Responsible for data collection
Strategic Objectives	Outcome Indicators	Date	Value	Date	Value	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	Data source	Data collection instrument and methods	Frequency of data collection	Means of verification		
	Frequency of upgrading existing online systems	June 2020	3	2025/ 26	18	3	3	3	3	3	3	Internal online systems	Direct personal observations	Quarterly	Upgraded Online systems	Quarterly	HICT
	Number of online systems developed	June 2020	3	2025/ 26	3	1	1	0	1	0	0	Internal online systems	Direct personal observations, documentary review/analy sis	Quarterly	Upgraded Online systems	Quarterly	HICT
	Number of vulnerability assessment and penetration testing conducted	June 2020	1	2025/ 26	6	1	1	1	1	1	1	Assessme nt reports	Testing and assessment	Annually	Vulnerability assessment reports	Annually	HICT
	Number of staff trained on ICT security	Dece mber 2022	0	2025/ 26	55	0	0	40	50	50	55	Annual report	Documentary review	Annually	Training reports	Annually	HICT
	TCU ICT guidelines developed and operationalised	June 2020	2	2025/ 26	4	0	1	1	1	1	0	ICT Policy	Direct personal observations, documentary review/analy sis	Annually	Approved ICT guidelines	Annually	HICT
	Existence of reviewed ICT Policy and Guidelines	Dece mber 2022	0	2025/ 26	4	0	0	0	0	3	1	Annual reports	Documentary review/analy sis	Annually	Approved ICT Policy and Guidelines.	Annually	HICT

5.2 Planned Reviews

Mid-year reviews will be conducted in December of each financial year starting from December 2023 and three (3) annual reviews conducted in June of each financial year beginning from June 2023. The reviews will be tracking progress on the implementation of the objectives and achievements of targets on a semi-annual and annual basis. The tracking will help to establish whether the implementation is on the right course or off-track. The review is part of the mechanism to identify issues, challenges, and lessons learned over the year, and the extent to which the outputs delivered are contributing to the achievement of the objectives.

Terminal evaluation of the Rolling Strategic Plan will be conducted in July, 2026. Management and internal stakeholders will take the leading role in the evaluation process of the plan. The review and evaluation schedules are summarized in Table 13 as follows:

Table 13: Review and Evaluation Schedule of the Plan

Time for Review	Type of Review
December 2023, December 2024 and	Mid-year reviews of the Rolling
December 2025	Strategic Plan.
Year 3 (2022/23) – June 2023	Annual review of the Rolling
	Strategic Plan for the third year.
Year 4 (2023/24) - June 2024	Annual review of the Rolling
	Strategic Plan for the fourth year.
Year 5 (2024/25) – June 2025	Annual review of the Rolling
	Strategic Plan for the fifth year.
Year 6 (2025/26) – June 2026	Terminal evaluation of the Rolling
	Strategic Plan (2020/2021 -
	2025/2026).

5.3 Terminal Evaluation

Terminal evaluation will be conducted in July 2026 and evaluations shall focus on the following criteria, whose details are presented in Table 14.

- a) Assessing whether plan objectives are being achieved and the reasons for any failure to achieve expected outputs;
- b) Assessing the adequacy of resources to implement the plan and justifying the use of the resources;
- c) Establishing any constraints to effective implementation of the plan;
- d) Establishing whether the strategic plan impacts positively upon the fulfillment of the mission and vision; and
- e) Provide lesson learnt and recommendations for future improvement of strategic plan.

Table 14: Terminal Evaluation Schedule of the Plan

SN	Type of Evaluation	Description	Evaluation	Methodology	Timeframe	Responsible
			Questions			Officer
1.	Terminal evaluation	This evaluation	1. Whether the	1. Documentary reviews	December 2026	DCS
	of the	aims at	Strategic plan	2. Interviews		
	implementation of	measuring the	was relevant.	3. Focus Group Discussion		
	the Rolling Strategic	achievement of	2. Whether the			
	Plan (July, 2026)	planned targets	Resources			
		in the realisation	were			
		of the planned	adequate.			
		outcomes.	3. Whether the			
			strategic plan			
			was achieved.			
			4. Whether the			
			plan had			
			Impact.			
			5. Whether the			
			Plan is			

SN	Type of Evaluation	Description	Evaluation	Methodology	Timeframe	Responsible
			Questions			Officer
			Sustainable.			
			6. What policy/			
			strategy			
			changes can			
			be done to			
			improve the			
			attainment of			
			future			
			outcomes?			

5.4 Reporting Schedules

Progress of the Strategic Plan implementation will be reported both internally and externally. The reporting will inform the management and other stakeholders on the implementation status of the strategic plan. The internal reporting details the types of reports to be generated at different hierarchy levels of TCU. The reports will be submitted to various internal stakeholders, including the Directors and Executive Secretary. The reports will be a monthly written summary of activities and progress, quarterly reports against activities and output indicators and annual reports against activities, output and outcome indicators, respectively.

On the other hand, the external reporting schedule presents types of reports that need to be prepared for external stakeholders. External reporting will involve the sharing of progress reports with the Government, Universities, Development Partners, and other stakeholders. These will involve quarterly progress reports as requested by development partners, and other stakeholders and Annual Financial and Performance Reports, reporting against relevant output and outcome indicators. A detailed plan for internal and external reporting is indicated in Table 15.

Table 15: Internal and External Reporting

Type of reporting	Type of Report	Responsible Person	Recipient	Frequency
	Monthly progress reports	Directors/ Heads of Sections/Units		Monthly
	Quarterly report against activities and output indicators	Director of Corporate Services	Executive Secretary	Quarterly
ŧ		Executive Secretary	Commission	
Internal Report	Annual report against activities and output indicators	Director of Corporate Services	Executive Secretary	Annual
Inter		Executive Secretary	Commission	
	Mid-term review and Terminal evaluation report	Director of Corporate Services	Executive Secretary	Mid-term and end of the plan
		Executive Secretary	Commission	

Type of reporting	Type of Report	Responsible Person	Recipient	Frequency
External report	Quarterly Financial and Performance progress reports	Executive Secretary	Ministry of Education Science and Technology, Treasury Registrar and Development Partners.	Quarterly
	Annual Financial and Performance Reports	Executive Secretary	Ministry of Education Science and Technology, Treasury Registrar and Development Partners	Annually

APPENDIX

Appendix 1: Organisation Structure

ORGANISATION STRUCTURE OF THE TANZANIA COMMISSION FOR UNIVERSITIES

